



**COMPETENT INSPECTORATE
AND CONSULTANTS PVT. LTD.**
(Formerly Competent Inspectorate and Consultants LLP)
CIN:U74995TG2022PTC161136

Quality, Environment, Health and Safety Policy

CICPL is engaged in Third Party Inspection Services at Vendors' works and Project sites, Pre Shipment Inspection and Training in NDT/Welding.

Management and Employees of Competent Inspectorate and Consultants Pvt Ltd are committed to:

- listen to the customer needs and provide agreed & applicable requirements
- maintain impartiality, independence, neutrality and honesty before anything else in all inspection services
- listen to customer input to improve quality, add value and achieve highest customer satisfaction
- assess the aspect & impact of all its activities on environment on regular basis to control them to keep in permissible limits
- review all the hazards for their potential risks and plan controls to reduce the risk levels
- comply with applicable regulations, standards and EHS norms
- continual improvement of all its services

Through world-class leadership, employee development, recognition and social responsibility.

Quality Objectives

1. To achieve customer satisfaction index of above 90%
2. To add yearly 20% of new customers to the existing customer base.
3. To maintain ZAP (Zero Accident Potential)
4. Control Environmental Impact of all activities to comply with regulatory norms
5. To adopt at least 2 best practices and latest technologies.
6. To develop employees in improving their knowledge and skills by imparting training of 4 man days/employee/year
7. Reduce the attrition of best talent to below 10%
8. Reduce Customer Complaints and Appeals to below 2 per project
9. Maintain 100% regulatory compliances

COMPETENT INSPECTORATE AND CONSULTANTS PVT.LTD.



MANAGING DIRECTOR